MIDLAND GATE SHOPPING CENTRE I GIFT CARDS

TERMS & CONDITIONS

Where to buy Midland Gate Gift Cards

Midland Gate Gift Cards can be purchased:

1. **At the Customer Service Desk** located within Midland Gate Shopping Centre; or
2. **Via Waivpay self-service kiosks** located throughout the centre.

Please note that **administration fees apply** upon the issue of each Midland Gate Gift Card.

How to use your Midland Gate Gift Card

1. Present your Midland Gate Gift Card at any **participating retailer within Midland Gate Shopping Centre**. Gift cards are redeemable at all stores where **EFTPOS is available**.
2. Swipe the gift card and select **'Savings'** on the EFTPOS terminal.
3. The purchase amount must be **equal to or less than the available balance** on the card.
4. Enter the **PIN located on the back of the card** and press OK.
5. Midland Gate Gift Cards are valid for **36 months from the date of issue** and must be redeemed before the expiry date.
6. Card balances and transaction history can be checked by visiting www.givvtechnologies.com or by calling **1300 764 721**.
7. Any gift card that is **damaged or faulty at the time of issue** will be replaced at no extra cost. Please contact Customer Care on **1300 764 721**.

If a purchase exceeds the available card balance, the cardholder will be required to pay the difference using another payment method.

Payment for Midland Gate Gift Cards must be made by **credit or debit card**. Cash payments are not accepted due to cash handling policies.

Terms of Use

- Midland Gate Gift Cards are redeemable for merchandise or services at **participating Midland Gate retailers** where EFTPOS is available.

- Gift cards may be purchased in denominations ranging from **$5 to $4,999**. Funds may take up to **48 hours to activate**.
- **Administration Fees:** A **$2.95 (GST inclusive)** administration fee applies per card issued.
- Gift cards **cannot be redeemed for cash**, used to pay credit or retailer accounts, or used at ATMs.
- Individual retailers are **not required to accept gift cards for transactions under $10**.
- Gift cards **expire after 36 months** and cannot be redeemed or reloaded once expired.
- Gift cards are **partially redeemable**. It is the cardholder's responsibility to use the full balance prior to expiry. No cash change will be provided.
- Any unused balance remaining after expiry **will not be refunded or credited**.
- Where the purchase amount exceeds the card balance, the cardholder must pay the difference.
- The cardholder is responsible for all transactions made using the gift card, except where there has been fraud or negligence by Midland Gate Shopping Centre or its employees. Lost, stolen, defaced or damaged cards **will not be replaced or refunded**.
- Card balances can be checked at **www.givvtechnologies.com** or by calling **1300 764 721**.
- Midland Gate Shopping Centre reserves the right to amend these Terms & Conditions at any time. Updated terms will be available on the **Midland Gate website**.
- To the maximum extent permitted by law, Midland Gate Shopping Centre disclaims all liability for loss, damage or claims arising from the use or misuse of the gift card.

For enquiries or if you believe an error has occurred, please contact **Customer Care on 1300 764 721**. All customer queries and complaints will be responded to within **three to five business days**.